

Information to Collect

The following is a general list of items that may be required to provide evidence for or against an allegation of discrimination in health services. This list should be used in addition to any other information that the Complainant or Respondent considers pertinent to their case. Please note that this list does not encompass all types of health services discrimination cases filed with the Maryland Commission on Civil Rights (MCCR).

NOTE: It is the responsibility of the parties involved to determine what information is needed to substantiate their position. MCCR will not assist or guide either party in the development of their case.

In a "Discriminatory Treatment or Care" case:

1. Patient's Medical Records.
2. Documentation of the Alleged Discriminatory Treatment or Care.
3. Communication Records between Patient and Healthcare Provider regarding the treatment.
4. List of Decision Maker(s): Include name, protected class (if known), tenure with Respondent, and contact information.
5. Decision Maker(s) Interview Notes.
6. Health Facility Policies related to the treatment or care provided.
7. Records of Care Provided to Other Patients in Similar Situations.
8. Witnesses to the Alleged Discriminatory Treatment: Include names, titles, tenure, and contact information.